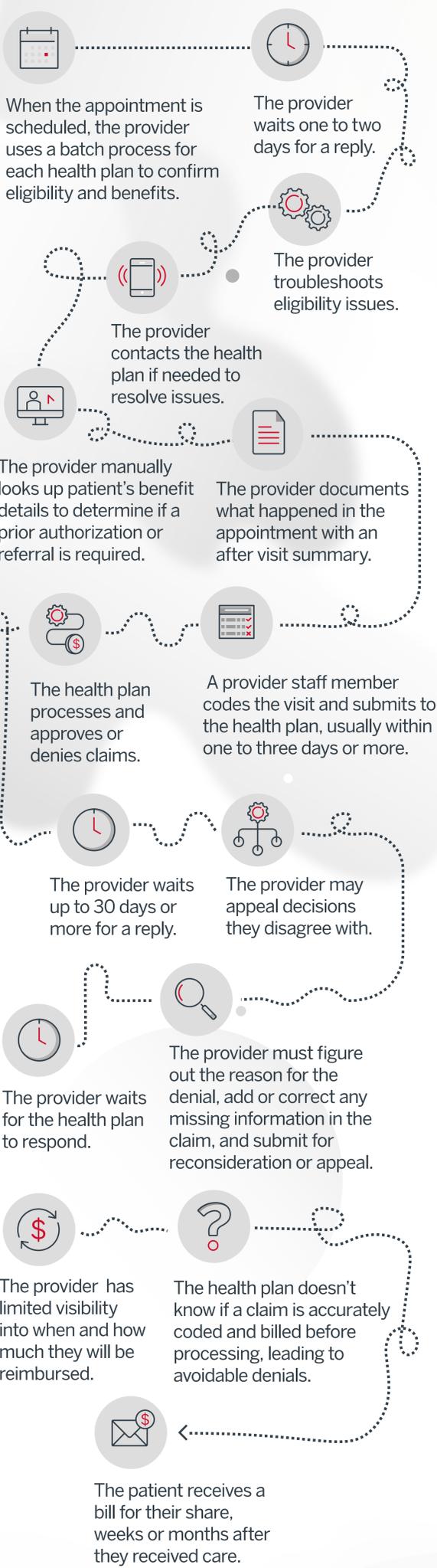


Real-time transparency

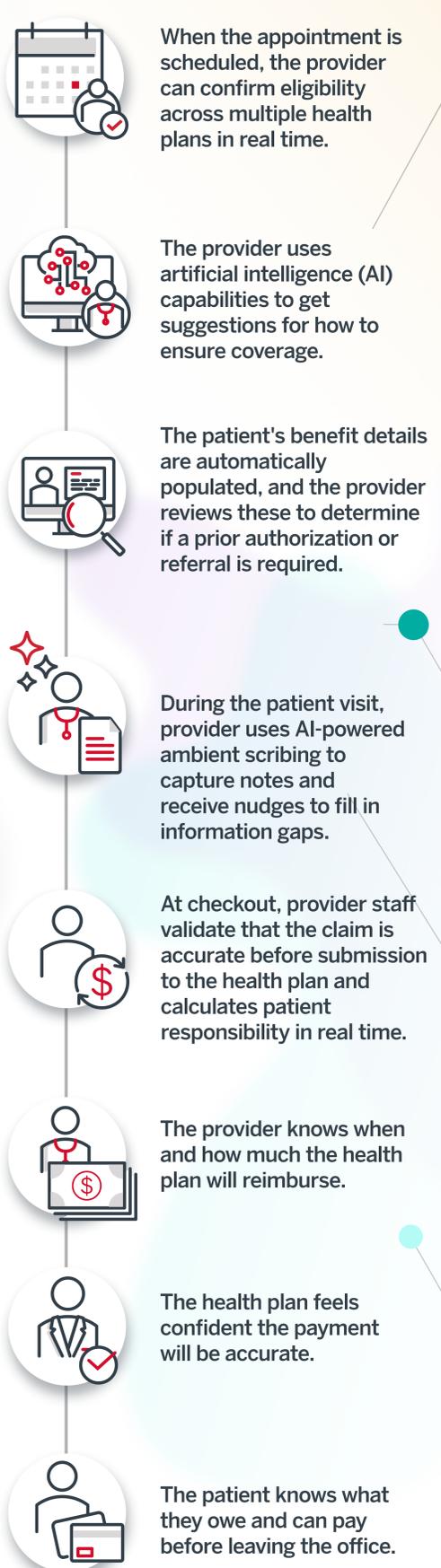
Patients, providers, and health plans all face unnecessary administrative burdens and uncertainty due to incomplete information and inefficient processes, resulting in delayed care and surprise billing.

Real-time price and coverage transparency may address some of these problems by changing the experience for patients, providers, and health plans.

Without real-time transparency



With real-time transparency



Real-time transparency in healthcare is no longer a future vision — it's happening now.

Powered by artificial intelligence, automated data integration, and secure application programming interfaces (APIs), real-time transparency tools enable health plans and providers to instantly exchange care plans, eligibility, and coverage information at the moments that matter most.

For health plans

- Reduced administrative burden
- Improved patient trust and satisfaction
- Better relationships with providers, potentially driving network growth

For providers

- Reduced administrative burden
- Better relationship with patients and health plans
- No "guessing games" about what will be covered
- Greater certainty on if a claim will be adjudicated, as well as how much and when they will get paid.

For patients

- Creates an environment of informed patient choice, where patients are better able to understand the cost/benefit
- Potential to get faster care without waiting for prior authorizations or eligibility checks