

Triad Healthcare Network: Care Management Provider Survey

1. Do you currently have patients that receive THN Care Management services?
 - Yes
 - No – you do not need to proceed with the survey
 - Unsure
2. Is THN Care Management a value benefit to you as a practice?
 - Yes
 - No (if no, please explain)
3. Do you know how to get in touch with your THN Care Management RN office liaison?
 - Yes
 - No
 - Unsure
4. Please rate the ease of the referral process to the THN Care Management Program
 - Very easy
 - Somewhat easy
 - Somewhat hard (please explain)
 - Very hard (please explain)
5. Please rate the communication process with the THN Care Management Program
 - Very satisfied with the amount of communication
 - Satisfied with the amount of communication
 - Dissatisfied with the amount of communication
 - Very dissatisfied with the amount of communication
 - *Please share with THN Care Management what they are doing well and the areas they can improve upon*
6. What is your overall satisfaction with the THN Care Management Program?
 - Very Satisfied
 - Somewhat Satisfied
 - Somewhat Dissatisfied
 - Unsatisfied
7. Would you recommend the THN Care Management Program to your other patients?
 - Yes
 - No
 - *Please share information about your experience*