# Post-Acute Industry Change 101

# Three Things Direct Patient Care Staff Really Need to Know

Understanding the rapidly changing post-acute market can seem overwhelming—but it doesn't have to be. All direct patient care staff really need to know about value-based, post-acute care are the three concepts below, along with the answers to three questions about each concept.

**Three Key** Questions



Why is it happening?



How will it impact my work?



How will it impact my patients?

# CONCEPT 1: MARGINS ARE TIGHTENING

## Why is it happening?

Significant cuts by CMS<sup>1</sup> across the board

# \$120B

Cuts already implemented under the ACA<sup>2</sup> for SNF,<sup>3</sup> home health, and hospice

# \$30B

Reduction over 10 years, by implementing MedPAC's recommendation to freeze post-acute payments



# How will it impact my work? You can find critical savings

Identify waste

Take note of areas of potential inefficiency and waste

Make a plan to

Improve

solve the problem or elevate it to a leader

Generate cost savings

Help your organization operate more efficiently-and reinvest in patient care

## How will it impact my patients?

Improved care efficiency

Lower overall cost of care

Savings passed on to patients

1) Centers for Medicare and Medicaid Services.

3) Skilled nursing facility

# CONCEPT 2: PATIENT ACUITY AND COMPLEXITY ARE RISING

# Why is it happening?



## **Aging population**

Population is growing older, with more chronic conditions



#### **New payment models**

Changes in reimbursement are incentivizing shorter acute care length of stay, delivering care in lower-cost settings



### How will it impact my work?

Sicker patients require changes in practice



Improve medication reconciliation



Drive crosscontinuum collaboration



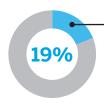
Promote family education



Obtain technical training

### How will it impact my patients?

Treating complex patients on site minimizes transfers



- Nursing home residents with one or more burdensome transitions at end of life n=90,228

# CONCEPT 3: PROVIDERS ARE INCREASINGLY ACCOUNTABLE FOR OUTCOMES

# Why is it happening?

4) Includes physical trauma caused by the transfer, confusion due to unfamiliar providers and caregivers, and inconsistent communication

with patients and families about the patient's plan of care.

The old standard

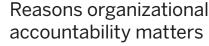
Today's new standard





for outcomes







Value-

based

incentives





Inclusion in narrowing networks

**Patients** 

focused

on value





Priorities shift to drive outcomes



Adopt new documentation seamless care transitions requirements



evidence-based pathways and protocols



Enhance critical thinking skills



Incentives now aligned with doing the right thing



Improve clinical outcomes



Deliver an excellent patient experience





Post-Acute Care Collaborative