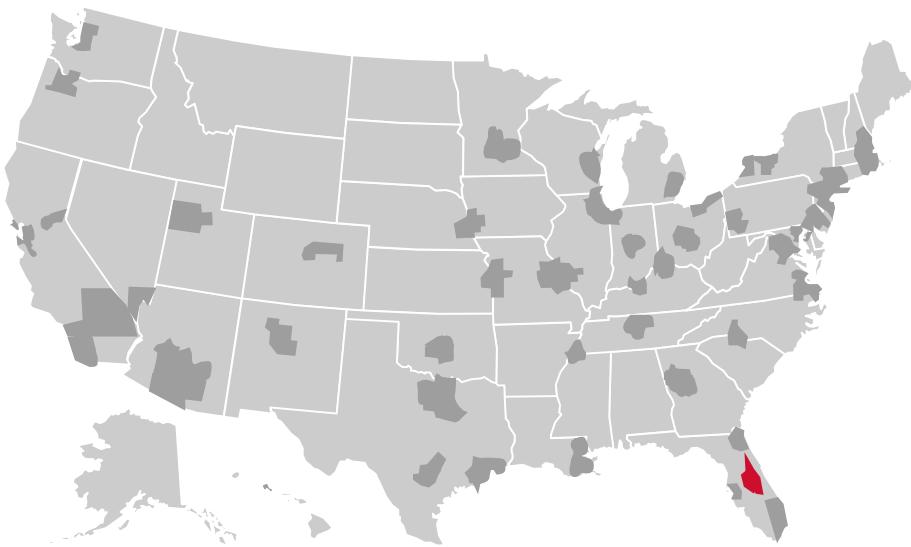


Published by Health Care Industry Committee

Orlando, FL



Counties Covered:

| County | State |
|----------|-------|
| Lake | FL |
| Orange | FL |
| Osceola | FL |
| Seminole | FL |

Total Population:

- 2,621,290

Market Summary

- **Overview:** Healthcare construction is rampant in central Florida. Many of the major health systems in the area are either in the process of, or have finished, new inpatient facility projects. With the completion of these projects imminent, these health systems are now focusing their attention on the construction of outpatient facilities. Physician consolidation continues as health systems are using affiliated clinically integrated physician networks to bring independent providers into their respective spheres
- **Health Systems:** Two health systems, AdventHealth Orlando (formerly Florida Hospital) and Orlando Health, control more than 80 percent of inpatient volume in central Florida. The top health systems have, in total, invested around \$1 billion in brick-and-mortar projects, building new freestanding emergency departments, outpatient facilities, and acute care hospitals.
- **Insurers:** Four insurers—three national, one regional—dominate the local commercial market: UnitedHealth, Cigna, Florida Blue, and Aetna.
- **Physicians:** Orlando's physician sector is consolidating through clinically integrated networks, either affiliated with the major health systems (AdventHealth Orlando and Orlando Health) or independent of them (Integrated Independent Physicians Network). All three have enough physician members to have clout in negotiations with payers and to also serve as ideal vehicles for insurers to contract with on value-based care arrangements.
- **Employers:** Employers are becoming more interested in self- and level-funded health plans as potential avenues for cost reduction. These and narrow-networks plans will continue to gain steam, as both offer more upside and cost savings than traditional open-network options.
- **Population:** Orlando has a large and diverse population with a thriving tourism industry. State and local initiatives are aimed towards reducing significant health disparities between Whites and other minorities, such as Blacks and Hispanics.

Sources: Miller, Naseem, "Central Florida health systems continue construction, expansion," Orlando Sentinel, January 24- 2018; Advisory Board research and analysis.

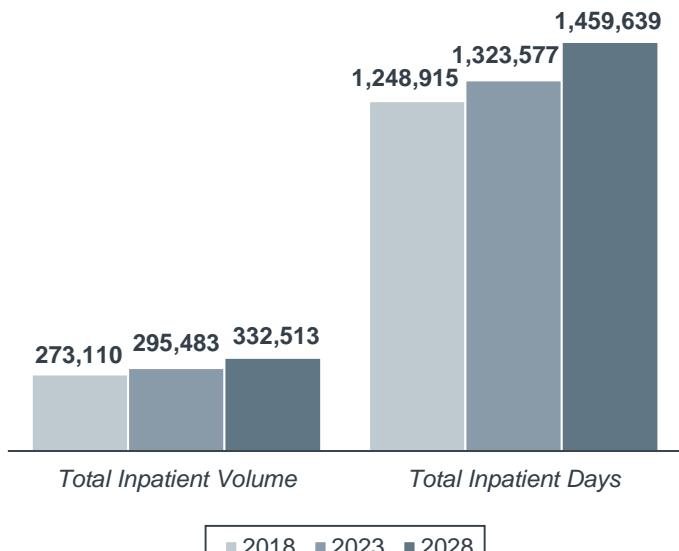
Market Glimpse

Key Figures

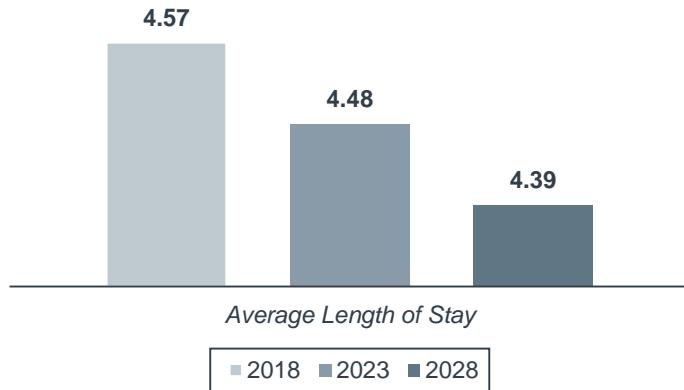


| Category | Figure |
|--|----------|
| Acute-Care Hospitals | 11 |
| Acute-Care Beds | 5,804 |
| Number of Clinicians ¹ | 7,236 |
| Households Count | 977,031 |
| Median Age | 37.4 |
| Median Household Income | \$57,300 |
| Per Capita Income | \$27,402 |
| Patients Who Visited a Doctor in the Past Year | 75.2% |
| Unemployment Rate | 3.4% |
| Uninsured Rate | High |

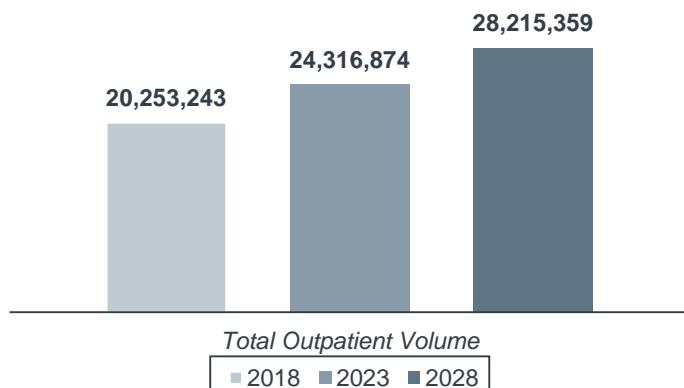
Inpatient Volume and Days



Average Length of Stay



Outpatient Volumes

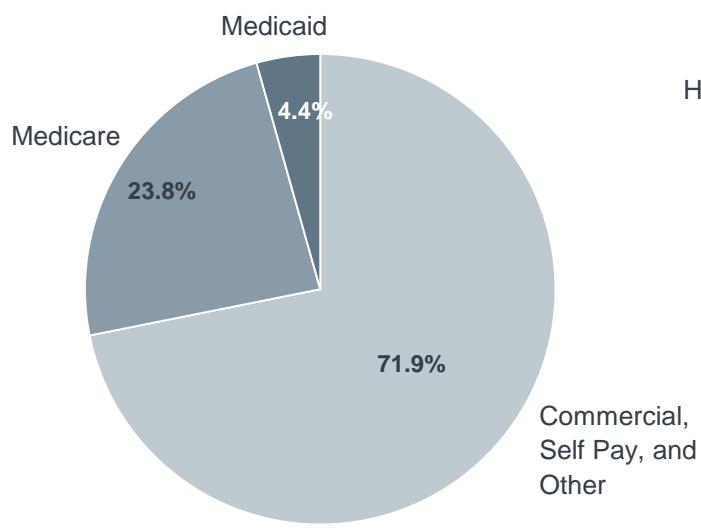


1. Includes primary care physicians, specialists, nurses, advanced practitioners, etc. For a breakdown of clinicians by type, specialty, or sub-specialty, you can use our [Clinician Supply Profiler](#).

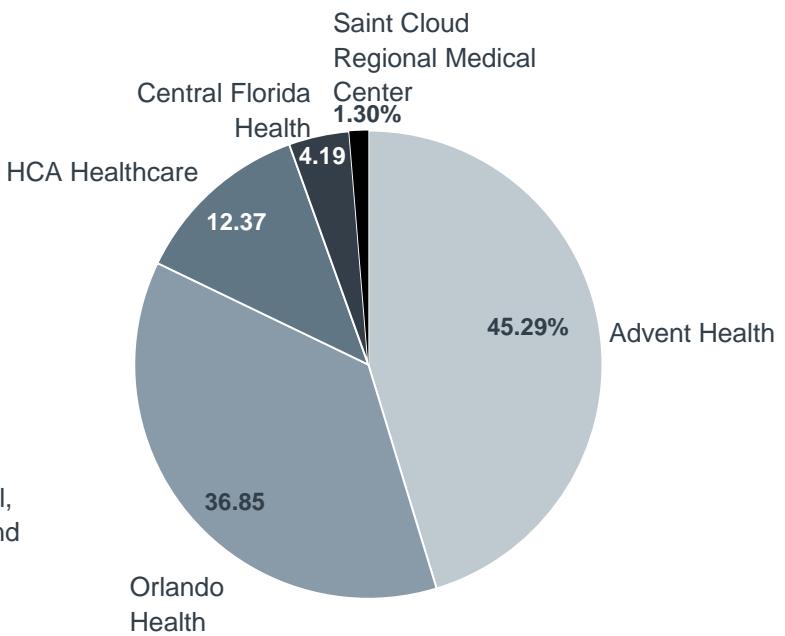
Source: Advisory Board research and analysis.

Overview of Payers, Inpatient Players, Major Ailments

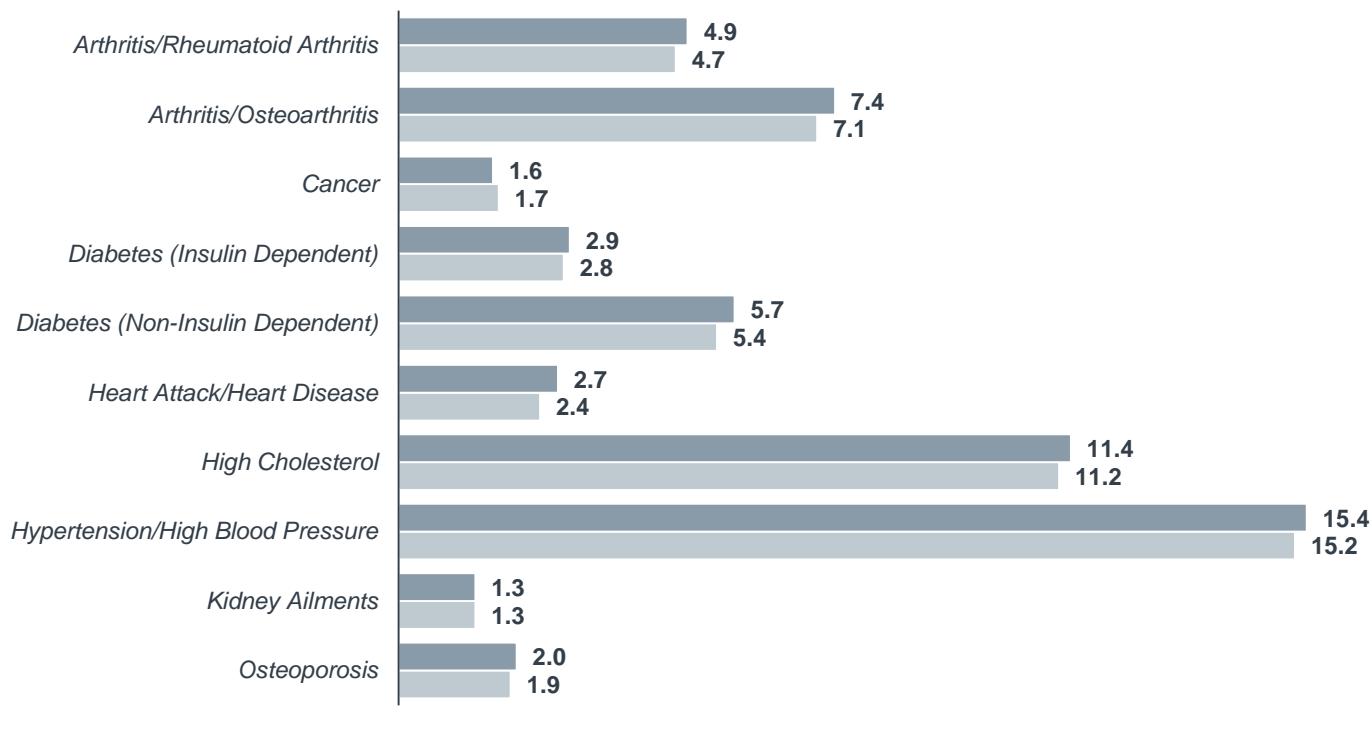
Discharge Mix



Inpatient Medicare Market Share Breakdown



Prevalence of Ailments



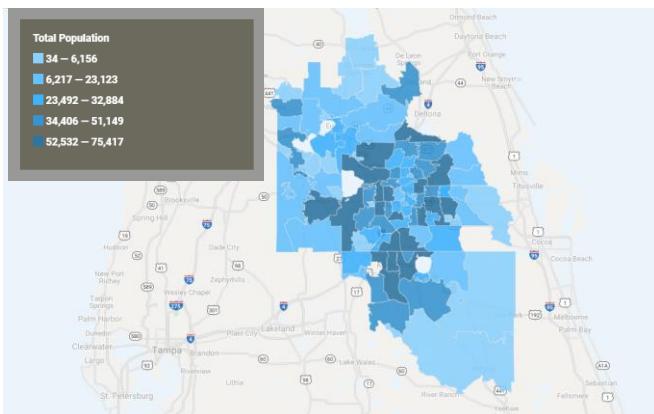
Source: Advisory Board research and analysis.

Population Stratification

Segmentation by Age

| Age Group | % of Population in 2018 |
|-----------|-------------------------|
| 0-9 | 11.9 |
| 10-19 | 12.5 |
| 20-29 | 14.6 |
| 30-39 | 14.1 |
| 40-49 | 13.0 |
| 50-59 | 12.9 |
| 60-69 | 10.6 |
| 70-79 | 6.7 |
| 80+ | 3.6 |

Population Density



Outpatient Sites of Care Volume Projections

| Site of Care | 2018 Volume | 2028 Volume |
|---|-------------|-------------|
| Hospital Outpatient Department | 2,103,146 | 2,836,619 |
| Emergency Department | 975,177 | 1,434,036 |
| Ambulatory Surgery | 2,266,387 | 3,191,737 |
| Physician Office/Clinic | 9,543,544 | 13,208,506 |
| Endoscopy | 356,781 | 503,930 |
| Oncology Center | 973,154 | 1,343,586 |
| Sleep Studies | 182,912 | 257,183 |
| Independent Diagnostic Testing Facility | 856,534 | 1,142,300 |
| Physical Therapy | 1,086,507 | 1,584,663 |
| Lab | 1,874,420 | 2,654,312 |
| Other | 34,681 | 58,488 |

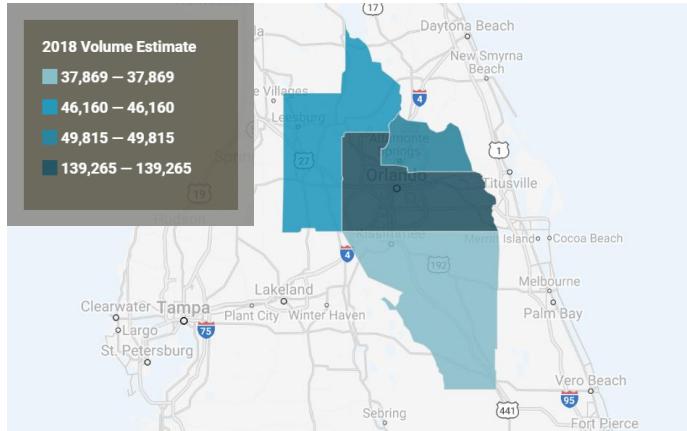
Segmentation by Gender

| Gender | Population Count in 2018 | Projected Population Count in 2023 |
|--------|--------------------------|------------------------------------|
| Male | 1,280,555 | 1,435,421 |
| Female | 1,340,741 | 1,504,634 |

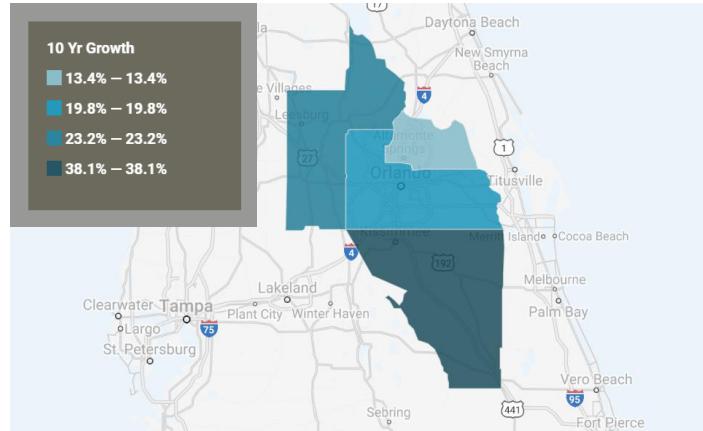
Source: Advisory Board research and analysis.

Inpatient Volume Projections

2018 Inpatient Volumes



2028 Inpatient Volumes (10-Year Growth)



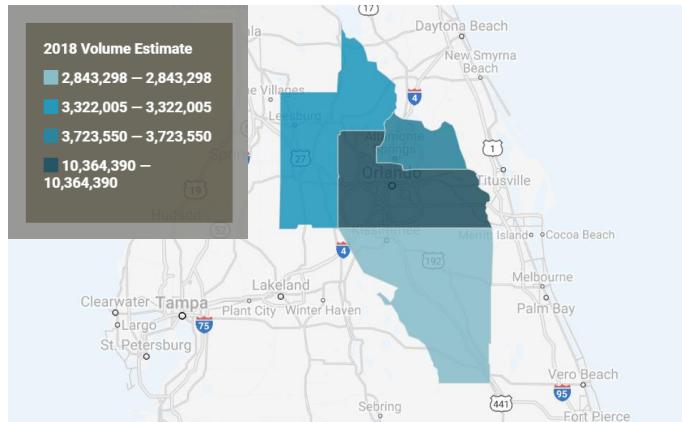
Service Line Volume Projections

| Service Line | 2018 Volume Estimate | 2023 Volume Forecast | 2028 Volume Forecast | 5 Yr Growth | 10 Yr Growth |
|-------------------------------|----------------------|----------------------|----------------------|-------------|--------------|
| Cardiac Services | 27,946 | 26,964 | 30,539 | ▼ -3.5% | ▲ 9.3% |
| ENT | 2,806 | 2,835 | 3,136 | ▲ 1.1% | ▲ 11.8% |
| General Medicine | 97,166 | 110,356 | 127,142 | ▲ 13.6% | ▲ 30.9% |
| General Surgery | 18,669 | 20,112 | 22,478 | ▲ 7.7% | ▲ 20.4% |
| Gynecology | 3,043 | 3,018 | 3,283 | ▼ -0.8% | ▲ 7.9% |
| Invalid | 609 | 536 | 556 | ▼ -12.0% | ▼ -8.7% |
| Neonatology | 30,772 | 33,369 | 36,571 | ▲ 8.4% | ▲ 18.8% |
| Neurology | 11,333 | 12,396 | 14,325 | ▲ 9.4% | ▲ 26.4% |
| Neurosurgery | 1,898 | 2,313 | 2,735 | ▲ 21.9% | ▲ 44.1% |
| Obstetrics | 36,696 | 39,900 | 43,307 | ▲ 8.7% | ▲ 18.0% |
| Oncology/Hematology (Medical) | 7,728 | 8,264 | 9,229 | ▲ 6.9% | ▲ 19.4% |
| Ophthalmology | 317 | 309 | 326 | ▼ -2.8% | ▲ 2.7% |
| Orthopedics | 17,042 | 18,301 | 20,638 | ▲ 7.4% | ▲ 21.1% |
| Other Trauma | 2,289 | 2,594 | 3,028 | ▲ 13.3% | ▲ 32.3% |
| Rehabilitation (Acute Care) | 2,938 | 1,665 | 1,432 | ▼ -43.3% | ▼ -51.3% |
| Spine | 6,283 | 6,422 | 6,937 | ▲ 2.2% | ▲ 10.4% |
| Thoracic Surgery | 1,472 | 1,604 | 1,741 | ▲ 9.0% | ▲ 18.3% |
| Urology | 3,479 | 3,902 | 4,465 | ▲ 12.2% | ▲ 28.4% |
| Vascular Services | 627 | 623 | 646 | ▼ -0.5% | ▲ 3.2% |

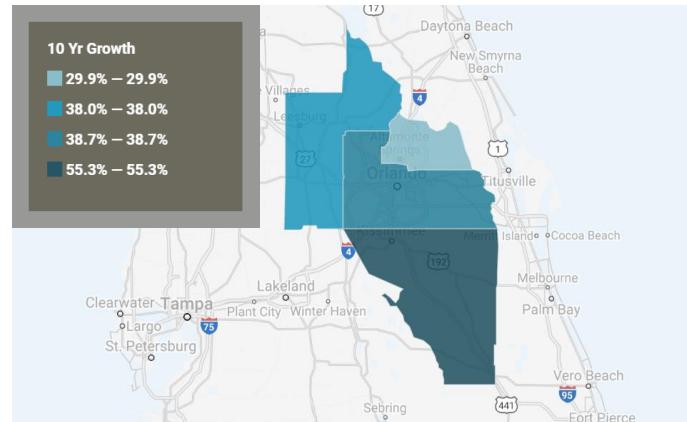
Source: Advisory Board research and analysis.

Outpatient Volume Projections

2018 Outpatient Volumes



2028 Outpatient Volumes (10-Year Growth)



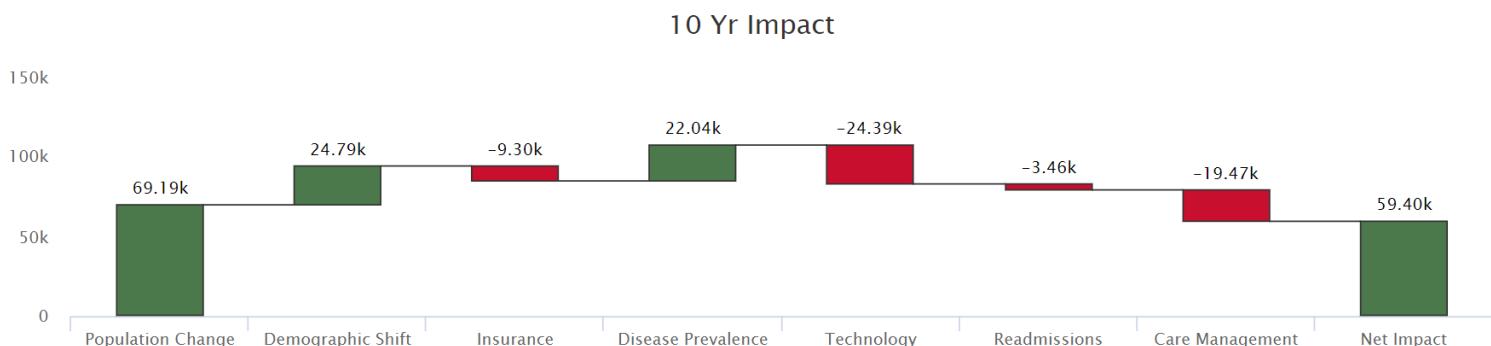
Service Line Volume Projections

| Service Line | 2018 Volume Estimate | 2023 Volume Forecast | 2028 Volume Forecast | 5 Yr Growth | 10 Yr Growth |
|-----------------------------------|----------------------|----------------------|----------------------|-------------|--------------|
| ✚ Cardiology | 687,948 | 824,657 | 981,935 | ▲ 19.9% | ▲ 42.7% |
| ✚ Cosmetic Procedures | 58,123 | 73,935 | 82,917 | ▲ 27.2% | ▲ 42.7% |
| ✚ Dermatology | 406,760 | 504,319 | 599,235 | ▲ 24.0% | ▲ 47.3% |
| ✚ Endocrinology | 5,744 | 9,078 | 10,887 | ▲ 58.0% | ▲ 89.5% |
| ✚ ENT | 233,829 | 298,703 | 372,434 | ▲ 27.7% | ▲ 59.3% |
| ✚ Evaluation and Management | 7,476,639 | 8,657,620 | 9,930,545 | ▲ 15.8% | ▲ 32.8% |
| ✚ Gastroenterology | 197,051 | 254,949 | 304,988 | ▲ 29.4% | ▲ 54.8% |
| ✚ General Surgery | 57,934 | 71,911 | 84,560 | ▲ 24.1% | ▲ 46.0% |
| ✚ Gynecology | 89,383 | 99,903 | 109,308 | ▲ 11.8% | ▲ 22.3% |
| ✚ Lab | 2,863,223 | 3,485,305 | 4,054,995 | ▲ 21.7% | ▲ 41.6% |
| ✚ Miscellaneous Services | 1,433,299 | 1,798,313 | 2,093,050 | ▲ 25.5% | ▲ 46.0% |
| ✚ Nephrology | 58,773 | 73,842 | 89,598 | ▲ 25.6% | ▲ 52.4% |
| ✚ Neurology | 113,113 | 151,078 | 182,710 | ▲ 33.6% | ▲ 61.5% |
| ✚ Neurosurgery | 6,413 | 8,437 | 10,485 | ▲ 31.6% | ▲ 63.5% |
| ✚ Obstetrics | 40,354 | 44,031 | 48,081 | ▲ 9.1% | ▲ 19.1% |
| ✚ Oncology | 14,484 | 16,415 | 18,317 | ▲ 13.3% | ▲ 26.5% |
| ✚ Ophthalmology | 609,390 | 777,435 | 928,950 | ▲ 27.6% | ▲ 52.4% |
| ✚ Orthopedics | 292,462 | 397,253 | 474,914 | ▲ 35.8% | ▲ 62.4% |
| ✚ Pain Management | 74,732 | 97,902 | 117,580 | ▲ 31.0% | ▲ 57.3% |
| ✚ Physical Therapy/Rehabilitation | 1,784,726 | 2,206,304 | 2,578,026 | ▲ 23.6% | ▲ 44.4% |
| ✚ Podiatry | 112,783 | 153,919 | 187,584 | ▲ 36.5% | ▲ 66.3% |
| ✚ Psychiatry | 956,179 | 1,137,207 | 1,269,896 | ▲ 18.9% | ▲ 32.8% |
| ✚ Pulmonology | 195,751 | 249,180 | 298,628 | ▲ 27.3% | ▲ 52.6% |
| ✚ Radiology | 2,193,451 | 2,549,434 | 2,932,551 | ▲ 16.2% | ▲ 33.7% |
| ✚ Spine | 9,609 | 13,074 | 15,595 | ▲ 36.1% | ▲ 62.3% |
| ✚ Thoracic Surgery | 1,856 | 2,620 | 3,263 | ▲ 41.2% | ▲ 75.8% |
| ✚ Trauma | 76,622 | 87,078 | 97,977 | ▲ 13.6% | ▲ 27.9% |
| ✚ Urology | 111,527 | 154,829 | 191,262 | ▲ 38.8% | ▲ 71.5% |
| ✚ Vascular | 91,084 | 118,141 | 145,088 | ▲ 29.7% | ▲ 59.3% |

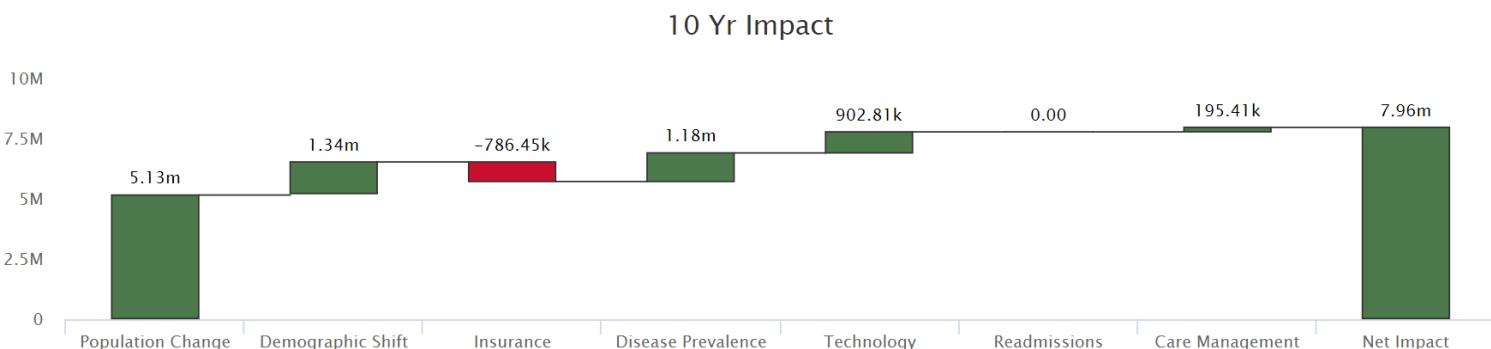
Source: Advisory Board research and analysis.

Volume Growth Drivers

2018-2028, Factors Influencing Inpatient Procedure Growth



2018-2028, Factors Influencing Outpatient Procedure Growth



- **Population Change:** Considers changes in total population of the market
- **Demographic Shift:** Considers changes in major demographic factors, such as age and gender
- **Insurance:** Considers insurance market factors, such as coverage expansion, increased cost-sharing, and payer scrutiny of medical necessity
- **Disease Prevalence:** Considers the growing population of chronic and multi-morbid patients
- **Technology:** Considers the role technology plays in changing demand and shifting site of care
- **Readmissions:** Considers the ongoing focus on driving down avoidable readmissions
- **Care Management:** Considers investments in care management designed to reduce inpatient utilization

This Advisory Board resource is part of a series of Market Profiles offered to health care industry members through the Health Care Industry Committee. We have used information and data from Advisory Board's Market Scenario Planner, Clinician Supply Profiler, and Demographic Profiler alongside US government databases including CMS Medicare Cost Reports. Please note that CMS Medicare Cost Reports data are submitted by individual facilities and are thus prone to some degree of inaccuracy due to inconsistent reporting practices and error. The specific fiscal year reporting period for each provider varies slightly, but all data represent a single-year period for each provider.

These profiles are aimed to help suppliers and service firms better understand provider customers and patients in various markets.



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