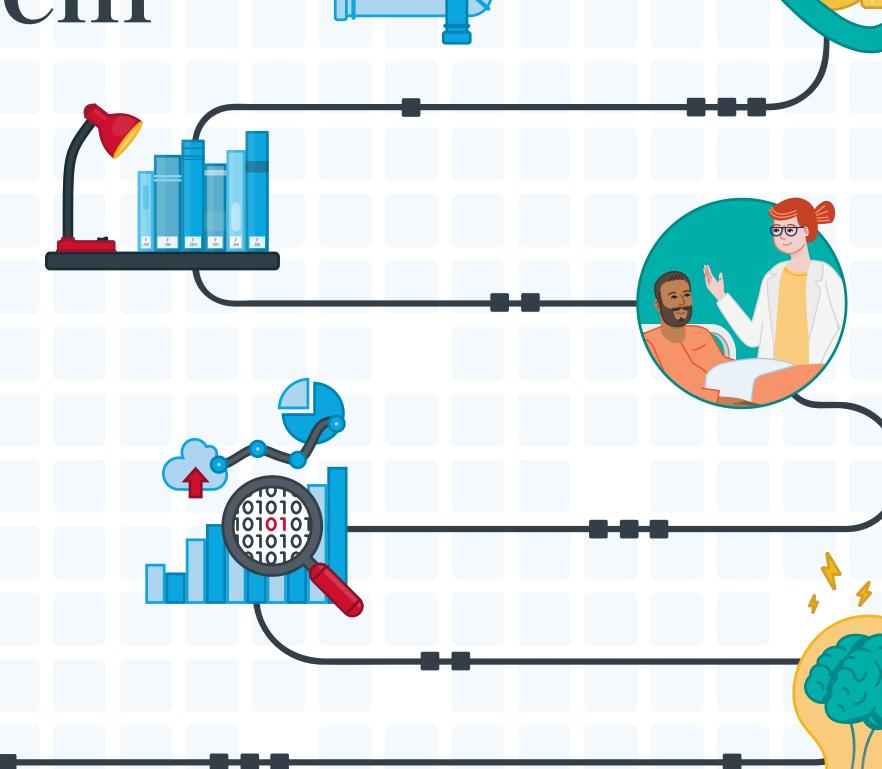
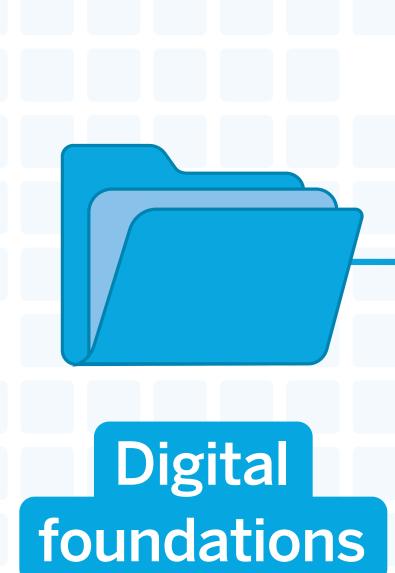
Understand the digital maturity

of your health system

Health systems should evaluate their digital maturity in both strategic vision and digital infrastructure. Below, we've identified eight domains and related key factors in these areas. This analysis is uniquely tailored for health systems, focusing on areas such as EHR-centric operations, overall system cohesion, and return on investment.



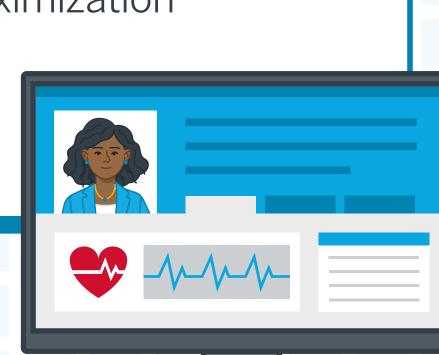




EHR-centeredness

How well does the enterprise maximize its EHR investment, and how much does it center other capabilities in the same environment?

- Investment maximization
- Partnership degree



Governance and management

How are strategic decisions made and managed?

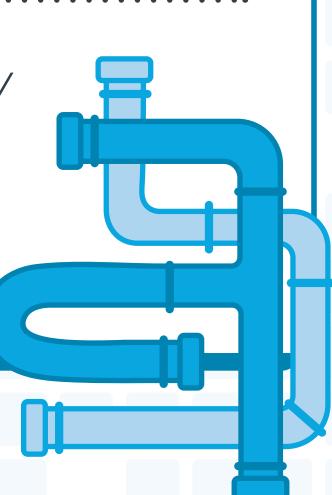
- Enterprise digital strategy
- Strategy-aligned decision-making
- Change management
- Program management



IT skills and capacity

What is the level of enterprise IT sophistication?

- Project effectiveness/ delivery excellence
- Talent and capacity management



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Investment and ROI

How are investment decisions made and tracked?

- Investment profile
- System-level financial alignment
- Return on investment
- and management

Risk assessment



Systemness

standardize and create consistent usage of capabilities?

 Digital ecosystem design Enterprise

How does the enterprise

Consistent

standardization

usage

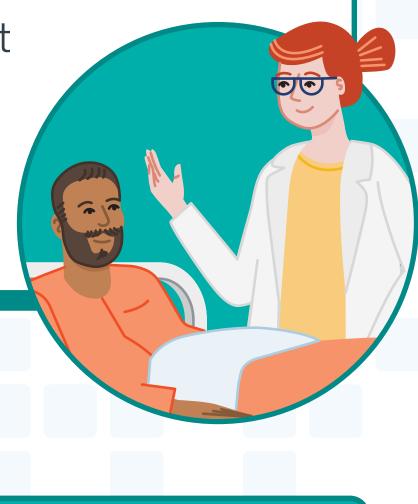


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Experience focus How well does the enterprise

listen and react to feedback from consumers, patients, clinicians, and employees?

- Consumer/patient Provider
- Employees



Data usage How does the enterprise

in its decision-making?

maximize the benefit of data

- Data culture and data-driven
- decision-making Data access



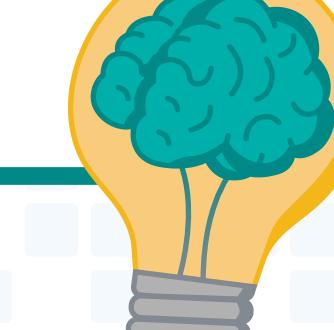
How effectively does the enterprise create, test, and adopt new ideas?

Innovation

• Pilot design, launch, and evaluation

Partnership models

Innovation culture



How we can help

For a more in-depth assessment of your organization's digital maturity, connect with

Optum Advisory. This proprietary maturity model gives health system leaders an objective assessment of their digital maturity across three stages of digital evolution:



The organization uses

digital technology to improve existing capabilities without significant changes to its business, operations, or customer engagement models.



The organization is

integrating digital technologies cohesively, making significant alterations to its business, operations, and customer engagement models, moving away from siloed functions.



The organization has

completely transformed its business, operations, and customer engagement models to be optimized for the digital era, representing a fundamental shift from traditional methods.



Advisory Board