

Don't limit diagnostic navigation to mammograms

Embedding a navigator in endoscopy suite improves patient capture

Role of gastrointestinal nurse navigator at Mickey Health¹



Patient receives colonoscopy

- Colonoscopy performed in hospital endoscopy suite
- Navigator office located in endoscopy suite



Patient receives results

- Physician alerts navigator if result is positive
- Navigator supports patient as physician delivers result



Navigator discusses results with patient

- Navigator stays to speak with the patient after the physician leaves
- Navigator answers questions, explains care options



Navigator assists with scheduling

- Navigator discusses potential next steps
- Navigator helps patient schedule appointment at cancer center, if appropriate



25%

increase in colorectal cancer volumes as a result of embedded nurse navigator

1) Pseudonym.



CASE EXAMPLE

Mickey Health

- Multi-hospital community health system
- Located in the Midwest

- ▶ To improve colorectal patient retention, placed a diagnostic navigator in the endoscopy suite to work with gastroenterologists if a patient receives a positive diagnosis
- ▶ Navigator answers patient questions, discusses concerns, and explains the benefits of the cancer center
- ▶ If the patient chooses to stay at Mickey Health for their care, the navigator will help schedule appointments and ensure the patient is informed of next steps
- ▶ Since embedding the gastrointestinal nurse navigator in the endoscopy suite, Mickey Health has seen a 25% increase in colorectal cancer volumes